# **EXPLORE!**

## TRIP NOTES

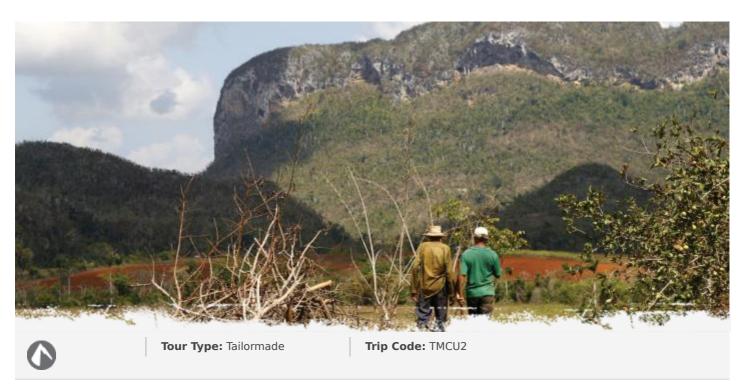


## **Comfort Itinerary Version (TMCU2)**





TRIPDURATION 13 DAYS



## **Trip Essentials**

**Accommodation:** 

Included Meals: 11 breakfasts, 6

lunches, 3 dinners

**Transport:** 

**Countries:** Cuba











## **Tailormade Countrywide Cuba**

#### Suitability

We've given each of our tours a comfort rating and a tour pace, walking or cycling grade to give you a general idea about the level of activity on each tour and the standard of accommodation you will be staying in at the end of your day's adventure.

Often you'll stay in different styles of accommodation during your tour; so we make an average rating across the entire tour. For more information on where you'll stay each night, please refer to the day by day tour itinerary.

## Your trip itinerary

#### **Tour itinerary notes**

While our intention is to adhere to the day-by-day itinerary as printed below, a degree of flexibility is built in. Overnight stops may vary from those suggested.

#### **Your Tour Leader**

A Tour Leader is an integral part of any Explore tour and your tour will be led by one of our experienced tour leaders who have been handpicked and expertly trained. We believe that our Tour Leaders are the key to the success of our tours; they are passionate travellers who are bursting with first-hand local knowledge which they love to share. Your tour Leader will also take care of all the planning and organisation throughout your journey. Their passionate approach will make this tour fun and inspiring, bringing the destination to life whether you're travelling alone or with others.

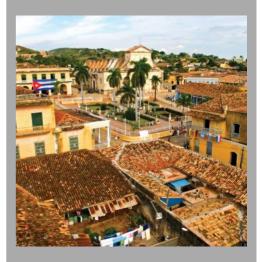
DAY

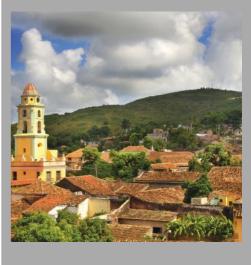
**Arrive Havana** 

Depart the UK for Havana, arriving the same day. On arrival transfer to your hotel.

#### Why Book this trip?

Cuba has a hot, sub-tropical climate all year round. Most rain falls between May and October and hurricanes can occur between August and November. The cooler months are January to April with temperatures as low as 20°C, offering comfortable temperatures for exploring the island



















Explore this vibrant capital; take a guided walking tour of the historical heart and spend the afternoon soaking up the lively atmosphere of this colonial city. While away the evening listening to some live music from one of Cuba's excellent bands.



Included Meals: Breakfast, Lunch



Viñales

Drive out west to Viñales, widely considered to be home to Cuba's most beautiful scenery. The drive takes you along an empty motorway, passing by only the occasional vintage car or cyclist. Discover the stunning landscape on a guided walk through the valleys of Viñales. A land of mogotes, witness the hulking rock formations rising up out of the red soil.



Included Meals: Breakfast, Lunch



To Cienfuegos and Trinidad

Drive to the colonial town of Trinidad, taking a diversion to see the infamous 'Bay of Pigs' where an attempted invasion of Cuba failed and learn more in the museum. Also stop to admire the elegant town of Cienfuegos en-route.



Included Meals: Breakfast, Lunch, Dinner



Trinidad and Camaguey

Lose yourself in time on a guided walking tour of Trinidad, wandering along its cobbled backstreets and elegant plazas. Later you'll continue to Camaguey.



Included Meals: Breakfast, Lunch



To Santiago

After a city tour of Camaguey, drive to Santiago de Cuba, a city with a rich heritage of arts and music and the historic birthplace of revolutionary ideas. Pass the infamous Guantanamo Bay area and large plantations of sugar cane which has long been Cuba's key export. Once in Santiago, head to El Morro – a 17th century fortress overlooking Santiago bay and beyond to the Sierra Maestra Mountains for a wonderful sunset.



Included Meals: Breakfast



Baracoa

Enjoy a city tour of Santiago, before exploring the unspoilt colonial town of Baracoa. Go for a dip in the Caribbean waters or take a stroll through a lush jungle landscape.



Included Meals: Breakfast



To Guardalavaca

Time to explore Baracoa some more before transferring to the beautiful beaches of eastern Cuba at Guardalavaca.



Included Meals: Breakfast, Lunch, Dinner



Guardalavaca

Day at leisure to enjoy the pristine, white sandy beaches - relax, snorkel or swim in the hotel's swimming pool.



Included Meals: Breakfast, Lunch, Dinner











## ₹ 10 Sancti Spiritus

Today we've allowed a stop at a small, charming town that few visit. One of the original seven cities founded by Diego Velazquez in the early 1500s, Sancti Spiritus offers a charming historical centre where you will find evidence of its admiral, colonial origins, in both its architecture and layout.



Included Meals: Breakfast



#### To Santa Clara and Havana

Return to Havana via Santa Clara, home of Che Guevara's monument and tomb. It's a small town and we've made time to stop and visit the museum here.



Included Meals: Breakfast



#### Depart Havana

Unfortunately, time to leave Cuba for your return to the UK.



X Included Meals: Breakfast



Arrive UK

Arrive in the UK.



Included Meals: None

#### **Accommodation and Meals**

#### Food & Drink

Included meals: 11 breakfasts, 6 lunches, 3 dinners included in the price of this trip. Please be prepared to pay for non-included meals. Please note that costs for drinks and meals can vary depending on location.

## **Budgeting for your Trip**

You will need some extra money to cover meals and drinks not included in the trip price, any optional sightseeing, souvenirs and items of a personal nature such as laundry.

#### **Food**

The costs for meals may vary depending upon location, type of restaurant and number of courses eaten and so the prices given are an average guide. Local restaurants located off the beaten track may be less expensive, whereas an upmarket restaurant located in the centre of a major city may charge more.

#### Cuba

**Lunch £:** 4.00 - 6.00 **Dinner £:** 12.00-15.00

#### **Drink**

The prices for drinks can vary greatly depending upon location and the prices detailed below are an average guide. In general you would expect that drinks purchased in a supermarket or local bar to be less expensive, whilst drinks in an upmarket bar or restaurant may be more expensive.

#### Cuba

Bottle of Beer £: 2.00

Water £: 1.50











#### Foreign Exchange

#### Cuba

ATM Availability: Available in major towns. Always have some cash as back-up as they are not always reliable

Credit Card Acceptance: Please note credit cards drawn on American Banks are not accepted. Credit cards are useful and can be used in many places, but may be subject to a 10% service charge

Travellers Cheques: We do not recommend Travellers Cheques. Amex Travellers Cheques are not accepted.

Local Currency: Cuban Convertible Peso (CUC).

Recommended Currency for Exchange: US dollars are no longer accepted in shops and other businesses, tourists and Cubans exchanging dollars will have to pay a 20% commission. We recommend you take clean Euro, Canadian dollars or Sterling cash as these are easier to exchange. Please note that Scottish Pounds are not accepted in Cuba.

Where to Exchange: Your Tour Leader will advise you on arrival.

### Joining your Trip

#### **Flight Information**

You are able to book this tour on a 'land only' basis or as a 'flight inclusive' package. Your flight inclusive package will be fully protected by the Civil Aviation Authority (CAA) ATOL protection scheme.

#### Booking a land only package with Explore

Customers who have chosen to book on the 'Land Only' arrangements of our tour, please ensure that you have checked your tour specific 'Joining Instructions' prior to booking your own travel arrangements. Your joining instructions can be found on our website at www.explore.co.uk, in the tour specific dates and prices section.

You may also be eligible for the Free Explore Transfer. For more information please refer to <a href="https://www.explore.co.uk/transfers">https://www.explore.co.uk/transfers</a>.

#### **Joining Tour Abroad**

Customers booked on the 'Land Only' arrangements will now receive a Free Transfer, provided you arrive and depart on the tour only itinerary start and end dates. The transfers will be from the Explore designated airport or train station to the joining point of your tour, and then back from the ending point to the designated airport or train station. The exception to this rule is customers who are booked on a tour where the joining and ending point is at the designated airport or train station.

Free transfers are not available for Self-Guided, Tailormade or Tours for Churches customers.

If you are not eligible for the Free Transfer then you will need to make your own way through to the joining and ending point. On a majority of our tours Explore will be able to provide a private transfer at an additional cost. Please ask for a quote at the time of booking.

For more information regarding the Explore Free Transfer please refer to https://www.explore.co.uk/transfers.

#### Booking a flight inclusive package with Explore

We have a good selection of flights not only from London but from many regional airports around the UK allowing us to compare fares between scheduled carriers as well as low cost and charter airlines. Our dedicated flights team will match the best flight options to your arrival and departure airport.

On our website we display a UK flight inclusive package guide price which is generally based on a London departure. To avoid paying supplements or to secure your preferred flight option, we recommend booking as early as possible, especially for peak travel dates.

## **Important Information**

#### **Travel Insurance**

It is a condition of booking with Explore that you have adequate valid travel insurance. It is your responsibility to arrange appropriate travel insurance and ensure you have read and understood the full terms and conditions of your travel insurance policy to ensure that you are covered for all activities you intend to undertake whilst on the tour, including all optional activities. Your Insurance Policy must fully cover you for medical expenses and emergency repatriation to your home country. Please ensure your policy includes medical emergency helicopter evacuation in the event of illness or injury and covers the entire duration of your holiday. If you are trekking at altitude please ensure that there is no upper altitude limit which may limit or exclude cover for your trip. Medical and repatriation insurance cover is not mandatory for UK residents who are travelling on trips within the United Kingdom.













## CAMPBELL IRVINE DIRECT TRAVEL INSURANCE



Travel Insurance is essential. If you have not already arranged cover, please contact our recommended Travel Insurance providers www.campbellirvinedirect.com/Explore who offer Travel Insurance specifically designed to cover travel with Explore or call Campbell Irvine Direct on Tel: 020 7938 1734

Explore Worldwide is an Introducer Appointed Representative of Campbell Irvine Ltd who are authorised and regulated by the Financial Conduct Authority.

#### Travel Aware

We strongly recommend that you check your government's travel advisory for up-to-date information and advice about your destination: safety and security, entry requirements, health, local laws and customs. For UK Foreign and Commonwealth Office Advice follow the link at www.explore.co.uk/travel-safety

We strongly advise that you register with the FCO to receive updates to the travel advice for your chosen destination. A hard copy of the current FCO Travel Advice for your chosen destination is available by contacting cr@explore.co.uk or 01252 379438.

#### Under 18 immigration guidance

Please note that some countries require proof of parental consent when travelling overseas with under 18s. Please check requirements with the relevant embassy or consular office well in advance of travel if this applies to your party.

#### Vaccinations & Protection

#### Cuba

Nothing compulsory, but we recommend protection against typhoid, tetanus, TB, infectious hepatitis and polio. Please consult your travel clinic for the latest advice on Malaria, Dengue and Zika Virus. Please take preventative measures to avoid mosquito bites - these include mosquito repellent as well as long trousers and long sleeve shirts to cover up when necessary. Please note many countries in Central America, South America and the Caribbean require a yellow fever vaccination certificates if travelling from infected areas. A detailed list of these countries can be found on the NaTHNaC website - http://travelhealthpro.org.uk/countries. Also on the NaTHNaC site there is a list of Countries (and specific areas within a country) which are at risk of infection and a vaccination is therefore recommended.. The above is not an exhaustive list. Further information regarding vaccinations and travel health advice can be found by following the NHS and NaTHNaC links at http://www.explore.co.uk/Travelhealth/ and from your local healthcare provider.

## **Preparing for your Trip**

#### **Climate**

#### Cuba

The dry season is from November to April. Average temperatures are 22-26C. Though the sky is often cloudless during the dry season, cold wet snaps do come in from North America especially in Dec and Jan, when the temperatures can drop to as low as 5C at night. From May to October there are normally fine mornings and clear evenings, afternoon rains tend to be short & heavy. Temperatures are hot and humid.

Luggage allowance on trip:

Unfortunately it does occasionally happen that luggage does not always reach its destination on the same flight as its owner, or possibly it may be damaged in transit. If you are unlucky enough for this to occur, it is important that you file a PIR (Property Irregularity Report) with the airline before leaving the airport. This is essential when you come to make a claim either against the airline or from your travel insurance company

#### **General Information**

#### **Country details**

Cuba

Population: 11,241,894

Size of Country: 109,884 sq km











Major Language: Spanish Religion: 60% Catholic Time Difference to GMT: -5

#### **Electric Supply & Plugs**

#### Cuba

2 Pin Flat and 2 Pin Round

## **Why Choose Explore**

We've been creating award-winning pioneering adventure holidays for over 30 years, earning the trust of thousands of delighted customers, who feel safe in our hands. Our tour leaders have expert local knowledge and our tours are designed to take you off the beaten track to see the most exotic, inspiring and dramatic places in the world.

- With over 30 years' experience, we are passionate about what we do.
- Pioneering small group adventures, self-guided, private journeys & tailormade holidays.
- Award winning tour leaders who you can trust.
- Responsible travel is and always has been one the driving principles of Explore.

Our adventure holidays are full of exciting things to see and do, exploring in small groups travelling by bus, boat, plane, rickshaw, camel, or any number of unusual forms of transport. Often you will stay in family run hotels and village houses and enjoy authentic local cuisine. In this way, it's easy to discover the true heart of the people and the place you travel to - and make some new friends along the way. Each tour is uniquely different, so please feel free to browse through our tours to see what may whet your appetite.

#### **Cool Earth**

Explore are proud to support Cool Earth in their effort to reduce global carbon dioxide levels through the prevention of deforestation in the South America rainforest. Cool Earth focus on areas in immediate danger of deforestation, supporting local communities to be forest guardians. To date 350,000 acres of rainforest has been protected. Saving rainforest also protects rare animals and plants, allows local forest communities to maintain their way of life, and protects a major source of oxygen and fresh water. When you travel on an Explore holiday we make a donation to Cool Earth that exceeds the impact of our customers flights each year.

#### **Earth Matters**

We are passionate about sustainable travel and work hard to create tours where your holiday delivers real benefits to the local communities. We minimise our impact by travelling in small groups, respecting local cultures, reducing waste and offsetting 100% of the CO2 from our flights.

When you travel with Explore, you are directly contributing to local economies and helping empower the people you meet. We currently support a range of charities and good causes, including: Toilet Twinning (helping to flush away poverty), Lone Buffalo Foundation (a community project based in Laos providing creative skills for young people) and have recently supported women's cooperatives in Borneo and Morocco. We are a member of Tourism Concern's Ethical Tour Operator Group (www.tourismconcern.org.uk) and support their campaign for fair and ethical tourism. We also care passionately about the world's wildlife and actively support and promote the Born Free Organisation and Mahouts Elephant Foundation.

## **Booking Your Holiday**

#### Peace of mind - book with confidence

You can book your Explore holiday with confidence, as all monies paid to us for your trip are fully protected. Explore is a fully bonded tour operator licensed by the Civil Aviation Authority (CAA) and by ABTOT.

The air holiday packages (Tours including flights) that we advertise are ATOL protected, since we hold an Air Travel Organiser's Licence granted by the Civil Aviation Authority. Our ATOL number is ATOL 2595. In addition, As a member of the Association of Bonded Travel Organisers Trust Limited (ABTOT), Explore has provided a bond to meet the requirements of the Package Travel, Package Holidays and Package Tours Regulations 1992. Please note that packages booked outside the UK are only protected when purchased directly with Explore.

#### Reserving your place

To reserve your place on this tour you will need to check availability on the Explore website or through our dedicated call centre based in the UK where you can. Our tours can fill up quickly so you are advised to book as early as possible. If your chosen date is 'Available' or 'Guaranteed' we will be able to provisionally hold you a space for up to 48 hours.

For Self-Guided holidays and Private Journeys simply choose your date of travel and let us know so we can confirm all ground services.

The easiest way to confirm your booking is through our website. When you are ready to book, we normally require a 10% nonrefundable deposit, but for some holidays this may be more to cover such items as permit fees, internal flights or other non-refundable services. If your travel starts within 60 days of booking, full payment will be required at the time of booking











#### 100% No Surcharge Guarantee

The price paid for our holidays is no longer subject to change. Once booked and confirmed we will guarantee the price you pay will not increase, whatever the circumstances. You will not be approached to pay fuel surcharges unlike the vast majority of other adventure tour operators. The price guarantee applies to all new bookings departing between 1st January 2016 and 31st December 2017.

#### **Trip Itinerary Versions**

Itinerary details may vary depending on departure date and alternative itineraries for this tour may exist. Please refer to the dates and prices page on our website to check which itinerary operates on each departure date.

Please ensure that you have an up-to-date copy of these tour notes immediately before you travel, as from time to time our itineraries may be amended, either for operational reasons or in response to feedback from customers. You will be informed of any major changes to your tour but small changes may just be added to these tour notes.

Please note: 2 itinerary versions are applicable to tours departing in 2. 3/ itinerary versions are applicable to tours departing from 1st January to 31st December 3.

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