

# EXPLORE!

## TRIP NOTES



### Comfort Itinerary Version (TMLA2)



TRIPDURATION  
**21**  
DAYS



**Tour Type:** Tailormade

**Trip Code:** TMLA2

### Trip Essentials

**Accommodation:** 2 nights Premium Hotel

**Included Meals:** 19 breakfasts, 1 lunch,  
1 dinner

**Transport:**

**Countries:** Laos, Cambodia,  
Vietnam, Thailand

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# Tailormade Highlights of South East Asia

## Suitability

We've given each of our tours a comfort rating and a tour pace, walking or cycling grade to give you a general idea about the level of activity on each tour and the standard of accommodation you will be staying in at the end of your day's adventure.

Often you'll stay in different styles of accommodation during your tour; so we make an average rating across the entire tour. For more information on where you'll stay each night, please refer to the day by day tour itinerary.

## Your trip itinerary

### Tour itinerary notes

While our intention is to adhere to the day-by-day itinerary as printed below, a degree of flexibility is built in. Overnight stops may vary from those suggested.

### Your Tour Leader

A Tour Leader is an integral part of any Explore tour and your tour will be led by one of our experienced tour leaders who have been handpicked and expertly trained. We believe that our Tour Leaders are the key to the success of our tours; they are passionate travellers who are bursting with first-hand local knowledge which they love to share. Your tour Leader will also take care of all the planning and organisation throughout your journey. Their passionate approach will make this tour fun and inspiring, bringing the destination to life whether you're travelling alone or with others.

DAY **1** Depart the UK



 **Included Meals:** None

## DAY 2 Arrive in Thailand

On arrival in Bangkok you will be transferred to your hotel, the rest of the day is free to explore or relax.

Overnight: **Premium Hotel**

**Swimming Pool Available** 

 **Included Meals:** Breakfast

## DAY 3 Bangkok

Today you visit the Grand Palace and Temple of the Emerald Buddha, over 100 stupas and temples cover this huge area and the King still resides in the adjoining Palace. You continue to Wat Pho and visit the huge 16th century Reclining Buddha; part of the temple compound is a Thai Traditional Massage School, the first temple teaching massage, you will have a short visit before a walk through the local market taking you the Chao Phrayar River, where you have a long-tail boat trip. This is a relaxing way to see everyday life along the riverbanks.

Overnight: **Premium Hotel**

**Swimming Pool Available** 

 **Included Meals:** Breakfast

## DAY 4 Fly to Luang Prabang

Fly to Luang Prabang and tour the city's shrines. Your visit begins with a trip to the Royal Palace Museum, before heading to the magnificent Wat Xiengthong, representative of classic Laotian architecture, the Golden Temple was built in 1559 and is strikingly decorated in brilliant red and gold designs, with an imposing tiled roof and mosaic dragon motifs.

 **Included Meals:** Breakfast

## DAY 5 Explore Luang Prabang

A day at leisure to explore Luang Prabang's markets, ethnic villages and beautiful waterfalls; why not cool off with a refreshing swim in pools or walk along forest trails. There's also the option to take a cruise on the Mekong River, visit the mysterious Pak Ou caves or visit beautiful Khuang Si Waterfall where you can cool off with a refreshing swim in the pools and walk along the forest trails.

 **Included Meals:** Breakfast

## DAY 6 Fly to Hanoi

Depart Luang Prabang and fly to Hanoi. Depending on the time of your arrival you may start your explorations of this busy city (unguided).

 **Included Meals:** Breakfast

## DAY 7 Hanoi Sightseeing

Today you explore Hanoi's history with your guide, including Ho Chi Minh's Mausoleum and The Temple of Literature. Founded in 1070 as a Confucian temple, the Temple of Literature was also Vietnam's first university, the Chinese style architecture and courtyards are not to be missed. You will also have an exciting cyclo ride through the tangled streets of the Old Quarter where the road names historically indicate the merchandise sold in the street, from pickled fish to sweet potato and baskets to leather. Your tour continues to Hoan Kiem Lake situated in the centre of the city. Translated as Lake of the Restored Sword, Hoan Kiem Lake was named after a legend in which Heaven gave the Emperor a sword used to drive the Chinese from Vietnam; after the war a turtle rose from the water and grabbed the sword taking it to the depths of the lake. If you are lucky you may even spot some turtles in the murky water. This evening enjoy a performance at the popular water puppet theatre

 **Included Meals:** Breakfast

## DAY 8 Halong Bay

Today you depart the city for Halong Bay. Here you will board a refurbished wooden junk for a cruise through the stunning limestone cliffs and emerald waters. Halong means 'where the dragon descends to the sea' as legend tells that the rugged seascape was created

by the pounding tail of a dragon as he ran from the mountains into the sea, carving islands in his wake. This evening you will drop anchor for the night near a remote island.

 **Included Meals:** Breakfast, Lunch, Dinner

DAY **9** Hue

This morning will be spent sailing around the bay. You will have the opportunity to visit colourful grottos and swim near deserted beaches before returning to Hanoi airport for your onward flight to Hue.

 **Included Meals:** Breakfast

DAY **10** Hue

Hue is the former imperial capital of Vietnam, home to generations of the country's most powerful emperors who built many pagodas, tombs and the royal citadel, and today the city is an UNESCO World Heritage Site. Today is spent visiting the spectacular citadel, which was built in 1804 and based upon the same design as Beijing's Forbidden City, also visit Dong Ba market and take a boat trip to Thien Mu pagoda.

 **Included Meals:** Breakfast

DAY **11** Drive to Hoi An

Enjoy a scenic drive to Hoi An via Danang, with an optional stop en route at the five peaks of Marble Mountain; originally believed to have been islands that were said to represent the five elements - water, wood, fire, gold and earth. On arrival you'll have the opportunity to visit one of Hoi An's famous lantern workshops and learn how to make one yourself. You will also visit an ancient merchants house, the Phuc Kien Assembly Hall, the 400-year-old Japanese Covered Bridge and the vibrant riverside market.

 **Included Meals:** Breakfast

DAY **12** Free day in Hoi An

Hoi An was relatively unaffected by the Vietnam war and therefore still retains much of its traditional charm. Today is free for you to explore the old town, visit the beach or why not take a trip to My Son, the ancient Cham temples located out of Hoi An.

 **Included Meals:** Breakfast

DAY **13** Ho Chi Minh City

Drive to Danang for your flight to Ho Chi Minh City. Formerly known as Saigon, Ho Chi Minh is the largest city in Vietnam following its growth in the 1960s and 70s under the American occupation. In more recent times it was the seat of the South Vietnam government until the events that led to the country's reunification. This afternoon you visit the Reunification Palace, where the first communist tanks arrived in the city in April 1975. You will also visit the War Remnants Museum which provides an interesting though extremely emotive documentary of the Vietnam War and its atrocious war crimes.

 **Included Meals:** Breakfast

DAY **14** Mekong Delta

This morning you depart Ho Chi Minh City for the Mekong Delta. Upon arrival in My Tho, enjoy a boat cruise along the river and take a short walk to a handicraft workshop. You will experience an exciting horse-drawn cart ride to visit a local house where you will enjoy tea and taste home grown fruits. Board a sampan (a flat-bottomed Chinese-style wooden boat) and drift along the narrow, tree-lined canals for further exploration of the Mekong Delta. After lunch, visit a family-run business that makes coconut candies. On the return journey to Ho Chi Minh City, visit the Vinh Trang Pagoda if time permits.

 **Included Meals:** Breakfast

DAY **15** Siem Reap

Depart Ho Chi Minh City and fly to Siem Reap, the atmospheric gateway to the majestic temples of Angkor Wat. Transfer to your hotel, this afternoon is free to relax..

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 **Included Meals:** Breakfast

## DAY 16 Angkor Wat

A full day is spent at the UNESCO World Heritage Site of Angkor to visit some of the remarkable temples and ruined cities of an ancient civilisation, including the famed Angkor Wat. The temples of the Angkor area are around 1000 in number, ranging in scale from non-descript piles of brick to the magnificent Angkor Wat, considered to be the world's largest single religious monument. Many of the temples at Angkor have been restored and together they comprise the most significant site of Khmer architecture. The order of temples visited will be arranged locally with your guide.

 **Included Meals:** Breakfast

## DAY 17 Banteay Srei and Ta Phohm

After breakfast, visit the graceful 11th century Temple of Shiva - Banteay Srei - and the Banteay Samre Temple. On the way back to Siem Reap, be impressed by the Ta Prohm Temple which is mystically enveloped by the jungle. You will also have the opportunity to visit a local monastery where you will be blessed by the monks, before enjoying a well-deserved foot massage.

 **Included Meals:** Breakfast

## DAY 18 Hua Hin

Depart Siem Reap and fly back to Bangkok. On arrival you will be met and transferred to Hua Hin on the coast.

 **Included Meals:** Breakfast

## DAY 19 Hua Hin

With five kilometres of excellent beaches and a fun, yet relaxed vibe Hua Hin is a great place to relax and enjoy the last few days of your holiday.

 **Included Meals:** Breakfast

## DAY 20 Depart Thailand

This morning is free before heading back to Bangkok in time for your overnight flight to the UK.

 **Included Meals:** Breakfast

## DAY 21 Arrive in the UK

 **Included Meals:** None

## Accommodation and Meals

### Food & Drink

Included meals: 19 breakfasts, 1 lunch, 1 dinner included in the price of this trip. Please be prepared to pay for non-included meals. Please note that costs for drinks and meals can vary depending on location.

## Budgeting for your Trip

You will need some extra money to cover meals and drinks not included in the trip price, any optional sightseeing, souvenirs and items of a personal nature such as laundry.

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## Food

The costs for meals may vary depending upon location, type of restaurant and number of courses eaten and so the prices given are an average guide. Local restaurants located off the beaten track may be less expensive, whereas an upmarket restaurant located in the centre of a major city may charge more.

### Laos

**Lunch £:** 2.00 - 4.00

**Dinner £:** 6.00

### Cambodia

**Lunch £:** 6.00

**Dinner £:** 10.00 - 12.00

### Vietnam

**Lunch £:** 5.00 - 7.00

**Dinner £:** 9.00

### Thailand

**Lunch £:** 3.00 - 5.00

**Dinner £:** 4.00 - 8.00

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## Drink

The prices for drinks can vary greatly depending upon location and the prices detailed below are an average guide. In general you would expect that drinks purchased in a supermarket or local bar to be less expensive, whilst drinks in an upmarket bar or restaurant may be more expensive.

### Laos

**Bottle of Beer £:** 0.75

**Water £:** 0.75 - 1.50

### Cambodia

**Bottle of Beer £:** 1.30

**Water £:** 0.60

### Vietnam

**Bottle of Beer £:** 2.00 - 4.00

**Water £:** 0.50

### Thailand

**Bottle of Beer £:** 1.50

**Water £:** 0.50

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## Foreign Exchange

### Laos

**ATM Availability:** ATMs are available in most major towns and cities including Vientiane, Luang Prabang, Vang Vieng and Savannekhet.

**Credit Card Acceptance:** There is very limited credit card use.

**Travellers Cheques:** Travellers cheques are exchangeable only in the main towns.

**Local Currency:** Kip.

**Recommended Currency for Exchange:** US\$ are the easiest to exchange in Laos.

**Where to Exchange:** All major currencies and travellers cheques are exchangeable in the main towns.

### Cambodia

**ATM Availability:** There are ATMs in most towns and cities.

**Credit Card Acceptance:** Credit cards are accepted in some large shops and restaurants in Phnom Penh and Siem Reap.

**Travellers Cheques:** They can be hard to change outside of Siem Reap and Phnom Penh; we recommend them for emergencies only.

**Local Currency:** Riel.

**Recommended Currency for Exchange:** In Cambodia, US\$ is the most commonly used currency (small denomination notes are easier to use).

**Where to Exchange:** Large towns.

## Vietnam

**ATM Availability:** There are ATMs virtually everywhere in Vietnam and in Cambodia, though we also recommend bringing cash.

**Credit Card Acceptance:** Some shops in Hanoi, and Hoi An. The occasional restaurant.

**Travellers Cheques:** Travellers cheques can usually be changed in the towns, but only during bank opening hours.

**Local Currency:** Dong.

**Recommended Currency for Exchange:** Carry your money in US\$ Dollars cash. You can also take GBP but US\$ are easier to exchange. (Dollar bills can be used in some hotels and shops; change is often given in local currency).

**Where to Exchange:** Most towns.

## Thailand

**ATM Availability:** ATMs are available in Bangkok but are limited on the islands.

**Credit Card Acceptance:** Major stores and restaurants.

**Travellers Cheques:** Can be exchanged at banks and exchange offices throughout the tour although rates may not be as favourable.

**Local Currency:** Thai Baht

**Recommended Currency for Exchange:** We recommend that you bring your money in GBP or US\$.

**Where to Exchange:** Most major towns and on the islands - your Tour Leader will advise you on arrival.

## Joining your Trip

### Flight Information

You are able to book this tour on a 'land only' basis or as a 'flight inclusive' package. Your flight inclusive package will be fully protected by the Civil Aviation Authority (CAA) ATOL protection scheme.

### Booking a land only package with Explore

Customers who have chosen to book on the 'Land Only' arrangements of our tour, please ensure that you have checked your tour specific 'Joining Instructions' prior to booking your own travel arrangements. Your joining instructions can be found on our website at [www.explore.co.uk](http://www.explore.co.uk), in the tour specific dates and prices section.

You may also be eligible for the Free Explore Transfer. For more information please refer to <https://www.explore.co.uk/transfers>.

### Joining Tour Abroad

Customers booked on the 'Land Only' arrangements will now receive a Free Transfer, provided you arrive and depart on the tour only itinerary start and end dates. The transfers will be from the Explore designated airport or train station to the joining point of your tour, and then back from the ending point to the designated airport or train station. The exception to this rule is customers who are booked on a tour where the joining and ending point is at the designated airport or train station.

Free transfers are not available for Self-Guided, Tailormade or Tours for Churches customers.

If you are not eligible for the Free Transfer then you will need to make your own way through to the joining and ending point. On a majority of our tours Explore will be able to provide a private transfer at an additional cost. Please ask for a quote at the time of booking.

For more information regarding the Explore Free Transfer please refer to <https://www.explore.co.uk/transfers>.

### Booking a flight inclusive package with Explore

We have a good selection of flights not only from London but from many regional airports around the UK allowing us to compare fares between scheduled carriers as well as low cost and charter airlines. Our dedicated flights team will match the best flight options to your arrival and departure airport.

On our website we display a UK flight inclusive package guide price which is generally based on a London departure. To avoid paying supplements or to secure your preferred flight option, we recommend booking as early as possible, especially for peak travel dates.

## Important Information

### Travel Insurance

It is a condition of booking with Explore that you have adequate valid travel insurance. It is your responsibility to arrange appropriate travel insurance and ensure you have read and understood the full terms and conditions of your travel insurance policy to ensure that you are covered for all activities you intend to undertake whilst on the tour, including all optional activities. Your Insurance Policy must fully cover you for medical expenses and emergency repatriation to your home country. Please ensure your policy includes medical emergency helicopter evacuation in the event of illness or injury and covers the entire duration of your holiday. If you are trekking at altitude please ensure that there is no upper altitude limit which may limit or exclude cover for your trip. Medical and repatriation insurance cover is not mandatory for UK residents who are travelling on trips within the United Kingdom.

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Travel Insurance is essential. If you have not already arranged cover, please contact our recommended Travel Insurance providers [www.campbellirvinedirect.com/Explore](http://www.campbellirvinedirect.com/Explore) who offer Travel Insurance specifically designed to cover travel with Explore or call **Campbell Irvine Direct** on Tel: 020 7938 1734

Explore Worldwide is an Introducing Appointed Representative of Campbell Irvine Ltd who are authorised and regulated by the Financial Conduct Authority.

## Travel Aware

We strongly recommend that you check your government's travel advisory for up-to-date information and advice about your destination: safety and security, entry requirements, health, local laws and customs. For UK Foreign and Commonwealth Office Advice follow the link at [www.explore.co.uk/travel-safety](http://www.explore.co.uk/travel-safety)

We strongly advise that you register with the FCO to receive updates to the travel advice for your chosen destination. A hard copy of the current FCO Travel Advice for your chosen destination is available by contacting [cr@explore.co.uk](mailto:cr@explore.co.uk) or 01252 379438.

## Under 18 immigration guidance

Please note that some countries require proof of parental consent when travelling overseas with under 18s. Please check requirements with the relevant embassy or consular office well in advance of travel if this applies to your party.

## Vaccinations & Protection

### Laos

Nothing compulsory, but we recommend protection against malaria, typhoid, tetanus, diphtheria, polio and hepatitis A. Consult your travel clinic for latest advice on different prophylaxis available against malaria. Although not compulsory, travellers may wish to immunise themselves against Japanese encephalitis. The above is not an exhaustive list. Further information regarding vaccinations and travel health advice can be found by following the NHS and NaTHNaC links at <http://www.explore.co.uk/Travelhealth/> and from your local healthcare provider.

### Cambodia

Nothing compulsory, but we recommend protection against malaria, infectious hepatitis, tetanus, typhoid, diphtheria and polio. Consult your GP regarding tablets advised for malaria. Though not compulsory, travellers may wish to immunise themselves against Japanese encephalitis. The above is not an exhaustive list. Further information regarding vaccinations and travel health advice can be found by following the NHS and NaTHNaC links at <http://www.explore.co.uk/Travelhealth/> and from your local healthcare provider.

### Vietnam

Nothing compulsory, we recommend protection against malaria, typhoid, tetanus, diphtheria, polio and hepatitis A. Consult your travel clinic for latest advice on Malaria and Zika Virus. Although not compulsory travellers may also wish to immunise themselves against Japanese encephalitis. The above is not an exhaustive list. Further information regarding vaccinations and travel health advice can be found by following the NHS and NaTHNaC links at <http://www.explore.co.uk/Travelhealth/> and from your local healthcare provider. Visa and vaccination requirements are subject to change and should be confirmed before departure.

### Thailand

Nothing compulsory, we recommend protection against malaria, typhoid, tetanus, diphtheria, polio and infectious hepatitis. Although not compulsory, travellers may also wish to immunise themselves against Japanese encephalitis. Consult your travel clinic for latest advice on Malaria and Zika Virus. Please take preventative measures to avoid mosquito bites - these include mosquito repellent as well as long trousers and long sleeve shirts to cover up when necessary. The above is not an exhaustive list. Further information regarding vaccinations and travel health advice can be found by following the NHS and NaTHNaC links at <http://www.explore.co.uk/Travelhealth/> and from your local healthcare provider.

## Preparing for your Trip

## Climate

### Laos

The area of Laos and Thailand is tropical 'cool' from November to February, (15 to 27 Degrees Centigrade); 'hot' from March to May (up to 38 Degrees); 'wet' from June to October (rainy, hot and muggy). Bangkok and lowland areas are sticky all year round, but the





northern highlands (Luang Prabang) are more temperate with a drier heat. The so-called 'cool' season can get very cold in the uplands at night and in the morning, bring a fleece.

### Cambodia

Cambodia is a hot and tropical country, being hottest in April and coolest in January (still high 20s). Although rainfall is at its maximum in October, Phnom Penh and Siem Reap receive very little rain compared to the coastal areas, and when it does rain it tends to be in the form of sporadic mid afternoon downpours. There is normally very little rain between December and March.

### Vietnam

As Vietnam is a long, narrow country from north to south climate conditions vary considerably. The climate can be divided into three distinct patterns between the north, central and south regions. The climate in the north is generally humid and subtropical, although the winter months from November to March can be colder with temperatures from 10 - 15 degrees. Summer months, May to September can be quite hot with temperatures from 30 - 35 degrees. Meanwhile south Vietnam enjoys a tropical climate all year round, with little variation throughout the year (around 27 - 32 degrees), however May to November is the rainy season when short, heavy downpours are quite frequent. Central Vietnam lies somewhere in between. The coastal strip is usually dry and hotter from April to October while November to March is wetter and cooler. A light rain jacket and small umbrella are recommended year round.

### Thailand

Generally hot with high humidity. There is some rainfall from April to September with most days being hot (around 33 Degrees) and a light breeze on the islands. If it does rain, it will be more of a heavy tropical downpour that lasts a few hours. Additional information and climate charts can be accessed at <http://www.explore.co.uk/weather>.

Luggage allowance on trip:

Unfortunately it does occasionally happen that luggage does not always reach its destination on the same flight as its owner, or possibly it may be damaged in transit. If you are unlucky enough for this to occur, it is important that you file a PIR (Property Irregularity Report) with the airline before leaving the airport. This is essential when you come to make a claim either against the airline or from your travel insurance company

## General Information

### Country details

#### Laos

**Population:** 6,800,000

**Size of Country:** 236,800 sq km

**Major Language:** Lao

**Religion:** Buddhist

**Time Difference to GMT:** +7

#### Cambodia

**Population:** 14,805,358

**Size of Country:** 181,035 sq km

**Major Language:** Khmer

**Religion:** Buddhism

**Time Difference to GMT:** +7

#### Vietnam

**Population:** 90,549,390

**Size of Country:** 331,698 sq km

**Major Language:** Vietnamese

**Religion:** Mahayana Buddhism, Taoism and Confucianism

**Time Difference to GMT:** +7

#### Thailand

**Population:** 67,000,000

**Size of Country:** 514,000 sq km

**Major Language:** Thai

**Religion:** Buddhism

**Time Difference to GMT:** +7

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## Electric Supply & Plugs

### Laos

2 Pin Flat

### Cambodia

2 Pin Round

### Vietnam

2 Pin Round

### Thailand

2 Pin Round

## Why Choose Explore

We've been creating award-winning pioneering adventure holidays for over 30 years, earning the trust of thousands of delighted customers, who feel safe in our hands. Our tour leaders have expert local knowledge and our tours are designed to take you off the beaten track to see the most exotic, inspiring and dramatic places in the world.

- With over 30 years' experience, we are passionate about what we do.
- Pioneering small group adventures, self-guided, private journeys & tailor-made holidays.
- Award-winning tour leaders who you can trust.
- Responsible travel is and always has been one of the driving principles of Explore.

Our adventure holidays are full of exciting things to see and do, exploring in small groups travelling by bus, boat, plane, rickshaw, camel, or any number of unusual forms of transport. Often you will stay in family-run hotels and village houses and enjoy authentic local cuisine. In this way, it's easy to discover the true heart of the people and the place you travel to – and make some new friends along the way. Each tour is uniquely different, so please feel free to browse through our tours to see what may whet your appetite.

### Cool Earth

Explore are proud to support Cool Earth in their effort to reduce global carbon dioxide levels through the prevention of deforestation in the South America rainforest. Cool Earth focus on areas in immediate danger of deforestation, supporting local communities to be forest guardians. To date 350,000 acres of rainforest has been protected. Saving rainforest also protects rare animals and plants, allows local forest communities to maintain their way of life, and protects a major source of oxygen and fresh water. When you travel on an Explore holiday we make a donation to Cool Earth that exceeds the impact of our customers flights each year.

### Earth Matters

We are passionate about sustainable travel and work hard to create tours where your holiday delivers real benefits to the local communities. We minimise our impact by travelling in small groups, respecting local cultures, reducing waste and offsetting 100% of the CO2 from our flights.

When you travel with Explore, you are directly contributing to local economies and helping empower the people you meet. We currently support a range of charities and good causes, including: Toilet Twinning (helping to flush away poverty), Lone Buffalo Foundation (a community project based in Laos providing creative skills for young people) and have recently supported women's cooperatives in Borneo and Morocco. We are a member of Tourism Concern's Ethical Tour Operator Group ([www.tourismconcern.org.uk](http://www.tourismconcern.org.uk)) and support their campaign for fair and ethical tourism. We also care passionately about the world's wildlife and actively support and promote the Born Free Organisation and Mahouts Elephant Foundation.

## Booking Your Holiday

### Peace of mind - book with confidence

You can book your Explore holiday with confidence, as all monies paid to us for your trip are fully protected. Explore is a fully bonded tour operator licensed by the Civil Aviation Authority (CAA) and by ABTOT.

The air holiday packages (Tours including flights) that we advertise are ATOL protected, since we hold an Air Travel Organiser's Licence granted by the Civil Aviation Authority. Our ATOL number is ATOL 2595. In addition, As a member of the Association of Bonded Travel Organisers Trust Limited (ABTOT), Explore has provided a bond to meet the requirements of the Package Travel, Package Holidays and Package Tours Regulations 1992. Please note that packages booked outside the UK are only protected when purchased directly with Explore.

### Reserving your place

To reserve your place on this tour you will need to check availability on the Explore website or through our dedicated call centre based in the UK where you can. Our tours can fill up quickly so you are advised to book as early as possible. If your chosen date is 'Available' or 'Guaranteed' we will be able to provisionally hold you a space for up to 48 hours.

For Self-Guided holidays and Private Journeys simply choose your date of travel and let us know so we can confirm all ground services.

The easiest way to confirm your booking is through our website. When you are ready to book, we normally require a 10% non-refundable deposit, but for some holidays this may be more to cover such items as permit fees, internal flights or other non-refundable services. If your travel starts within 60 days of booking, full payment will be required at the time of booking

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### **100% No Surcharge Guarantee**

The price paid for our holidays is no longer subject to change. Once booked and confirmed we will guarantee the price you pay will not increase, whatever the circumstances. You will not be approached to pay fuel surcharges unlike the vast majority of other adventure tour operators. The price guarantee applies to all new bookings departing between 1st January 2016 and 31st December 2017.

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### **Trip Itinerary Versions**

Itinerary details may vary depending on departure date and alternative itineraries for this tour may exist. Please refer to the dates and prices page on our website to check which itinerary operates on each departure date.

Please ensure that you have an up-to-date copy of these tour notes immediately before you travel, as from time to time our itineraries may be amended, either for operational reasons or in response to feedback from customers. You will be informed of any major changes to your tour but small changes may just be added to these tour notes.

Please note: 2 itinerary versions are applicable to tours departing in 2. 3/ itinerary versions are applicable to tours departing from 1st January to 31st December 3.

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