

EXPLORE!

Tour Notes



Indochina Encounter (QBK 2014)



TOUR
DURATION
10
DAYS



Tour Style: Simply
Tour Pace: Moderate

Tour Type: Small Groups
Tour Comfort: Simple

Tour Code: QBK

Tour Highlights - Indochina Encounter

- ✓ Bangkok - Explore on the 'klongs', the network of waterways skirting the city's modern skyscrapers (optional)
- ✓ Siem Reap - Gateway to the iconic and awe-inspiring Khmer temple complex of Angkor
- ✓ Battambang - Dusty streets lined with Colonial buildings and Khmer temples
- ✓ Phnom Penh - Learn about the dark history of the Khmer Rouge in Cambodia's buzzing capital (optional)
- ✓ Ho Chi Minh City - Learn about the resourcefulness of the Viet Cong at the Cu Chi Tunnels (optional)

Tour Essentials

Accommodation: 6 nights Standard Hotel
3 nights Simple Hotel

Included Meals: 5 breakfasts, 0 lunches, 0 dinners

Start Point: Join tour: Bangkok

End Point: Tour ends: Ho Chi Minh City

Transport: Train, Boat, Public Bus, Taxi

Countries: Thailand, Cambodia, Vietnam

Indochina Encounter

Travelling by local transport and staying in simple hotels, we experience the variety that South-east Asia has to offer. From the vibrant Thai capital of Bangkok we cross the border to Phnom Penh in Cambodia and continue to Ho Chi Minh City in Vietnam. Along the way we have the chance to explore the ancient temples of Angkor and cruise between floating fishing villages on Lake Tonle Sap.



Suitability

We've given each of our tours a comfort rating and a tour pace, walking or cycling grade to give you a general idea about the level of activity on each tour and the standard of accommodation you will be staying in at the end of your day's adventure.

Often you'll stay in different styles of accommodation during your tour; so we make an average rating across the entire tour. For more information on where you'll stay each night, please refer to the day by day tour itinerary.

Tour Comfort: Simple

These are often small, family run establishments or campsites which provide a no-frills experience with adequate amenities and service standards. Sleeping arrangements are simple, typically with en suite facilities.

Tour Style: Simply

Light on your pocket but not on adventure, these fun and flexible tours let you choose how much or little you spend on activities, sightseeing and food. Staying in simple accommodation, these tours are great value for money, using mainly public transport to get around; you are assured of a fun and authentic travel experience.

Tour Pace: Moderate

These moderately paced tours provide some busy days with plenty of experiences to enjoy, as well as time to relax along the way.

Your tour itinerary

Tour itinerary notes

While our intention is to adhere to the day-by-day itinerary as printed below, a degree of flexibility is built in. Overnight stops may vary from those suggested.

Your Tour Leader

We believe that our Tour Leaders are the key to the success of our tours. Handpicked and expertly trained, they are native to the region and bursting with first-hand local knowledge which they love to share. Their passionate approach will make your tour fun and inspiring, bringing the destination to life whether you're travelling alone or with others. Your tour leader will also take care of all the planning and organisation throughout your journey, enabling you to relax and enjoy the experience fully.

Our multi-country tours often have more than one tour leader, which helps us to really get under the skin of each unique destination. As such, the QBK tour has a different tour leader for Thailand, Cambodia and Vietnam.



DAY 1 Join tour Bangkok (Thailand)

Arrive Bangkok and check-in at the hotel. The rest of the day is free. You may choose to take an optional cruise along the city's Klongs (canals) in a traditional longtail boat. This is the ideal way to explore Bangkok's network of meandering waterways that branch off from the main channel of the Chao Phraya River. The excursion will also include visits to the Royal Barge Museum and the iconic Wat Arun, the Temple of the Dawn, which was built to represent the towering slopes of Mount Meru, the home to the gods of Khmer mythology.

Overnight: **Standard Hotel**
Single Rooms Available

Swimming Pool Available 

 **Included Meals:** None

DAY 2 Journey to Siem Reap (Cambodia)

This morning we make an early start with a train ride before boarding a scheduled bus service to the Cambodian city of Siem Reap. Operated as a through service, travellers will nevertheless change vehicles once in Cambodia. Your Thai leader will accompany you to the border and you will then meet your Cambodian Tour leader to continue your journey by local bus to Siem Reap.

Overnight: **Standard Hotel**
Single Rooms Available

 **Included Meals:** Breakfast

DAY 3 In Siem Reap

Today is left free to explore the incredible jungle temple complex of the Angkor period, whose history covers some 600 years, from the 9th through to the 15th centuries. No activities or excursions have been included in Siem Reap and your time here is very much your own, although your tour leader will be more than happy to help organise any visits that you wish. Two of the best ways to explore are by bicycle or striking a deal with one of the many tuk tuks that ply their trade here. Obvious choices are the magnificent complex of Angkor Wat, without doubt one of the most breathtaking of the jungle sites, the fortified city of Angkor Thom (home to the Bayon, with its mysterious giant faces) and the wonderfully overgrown and atmospheric Ta Phrom, set amidst tangled tree roots and lush jungle and famous as the setting for some of the Laura Croft film "Tomb Raider". Other possibilities include taking to the waters of the Roluos River, to visit the floating villages and local wat at Kompong Phluk and explore the flooded forest and great lake of Tonle Sap (the largest freshwater lake in SE Asia, covering nearly a seventh of Cambodia's entire landmass). Those wishing to gain a little understanding of Cambodia's more recent past might like to seek out the fascinating Landmine Museum just to the south of Banteay Srei Temple. Set up in 1997 by a former Khmer Rouge soldier, the museum offers support for countless victims of landmines, as well as providing visitors with a poignant reminder of one of the country's most violent and tragic periods.

Overnight: **Standard Hotel**
Single Rooms Available

 **Included Meals:** None

DAY 4 In Siem Reap

Today is left free to explore the incredible jungle temple complex of Angkor.

Overnight: **Standard Hotel**
Single Rooms Available

 **Included Meals:** None

DAY 5 Journey to Battambang

Transferring to the pier this morning we join a scheduled boat service across the great Lake Tonle Sap, past numerous small fishing settlements and up the Sangker river to the town of Battambang. Depending upon the river levels the journey could take anything from 5-7 hours and on arrival we will transfer to our hotel. Please note that in the dry season (Feb-August) the water levels may become so low that we will travel from Siem Riep to Battambang by bus (3hrs). Battambang lies along a route that has seen countless Thai and the Khmer Rouge soldiers wind their way north and south, either in the pursuit of conquest, or in the case of the Khmer Rouge to escape the invading Vietnamese in 1979. The town is, surprisingly, Cambodia's second largest, a factor that has done little to detract from its laid-back feel, enhanced by a wealth of colonial villas and leafy streets. Depending upon our arrival time there may be an opportunity to explore this afternoon, taking in its traditional temples and French-colonial architecture.

Overnight: **Simple Hotel**
Single Rooms Available

 **Included Meals:** None

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DAY 6 Drive to Phnom Penh; Orientation walk

A public bus takes us on to the Cambodian capital this morning, the 5-hour journey getting us to the city in time for an afternoon's orientation tour. Phnom Penh sits at the confluence of the Sap, Mekong and Bassac Rivers, a charming testament to the country's ancient and colonial past, with tree lined boulevards and colonial villas dotted amongst the reminders of its turbulent history. The Cambodian capital since the mid 15th century, Phnom Penh's origins lie in the legend of 4 statues of Buddha, washed on the shores of the Mekong and discovered by a woman named Penh, which were later housed in the 14th century Wat Phnom, located on a small hill at the northern end of the city. On arrival there should be time to freshen up, after which you may join your tour leader on a short walking tour of the city.

Overnight: **Simple Hotel**
Single Rooms Available



Included Meals: None

DAY 7 In Phnom Penh

Today has been left free for you to continue exploring this fascinating city at your own pace. Options include the National Museum, with its impressive collection of Angkor statues and the impressive French built Royal Palace, whose spectacular pagodastyle structure is without doubt one of Phnom Penh's most impressive sights. A replica of King Norodom's old wooden palace, the building presents an ostentatious display of elaborate Khmer architecture, with golden nagas, orange, sapphire and green tiles and scenes from the Ramayana painted on the ceiling. The Tuol Sleng Genocide Museum and the 'Killing Fields' of Choeung Ek provide gruesome testaments to life under the Khmer Rouge and Pol Pot, the skull filled glass tower a vivid memorial to the 17,000 men, women and children who were murdered there between 1975-1978. You should be aware that by their very nature Tuol Sleng and the 'Killing Fields' can be a distressing experience for some people. You might like to take a trip along the Mekong, or perhaps visit some of the capital's numerous markets, such as the old Russian Market of Psar Toul Tom Pong, renowned for its textiles, jewellery and antiques. Of course you may just prefer to wander Phnom Penh's vibrant streets, soaking up the atmosphere and perhaps enjoying a drink in one of the city's old colonial riverfront bars.

Overnight: **Simple Hotel**
Single Rooms Available



Included Meals: Breakfast

DAY 8 Drive to Ho Chi Minh City; Orientation tour

Transferring to the bus station this morning, we catch the non-stop public bus to Ho Chi Minh City, an unescorted journey of some 6.5 hours that gets into the city in time to meet up with our Vietnamese tour leader. We cross the border at Bouret (Cambodia) and Moc Bai (Vietnam). Lying to the north of the Mekong Delta, on the banks of the Saigon River and still unofficially referred to as 'Saigon', the city today is the largest in Vietnam, an eclectic mix of the traditional and the new, where pagodas and markets compete alongside the trappings of Vietnam's newly discovered entrepreneurial spirit. Depending upon our arrival time we plan to make a short orientation tour on foot around the city, taking in some of its more obvious highlights, including the prominent Hotel de Ville, whose ornate grandeur is today the home of the city's People's Committee, as well as the Romanesque Notre Dame Cathedral and the impressive French style edifice that is the GPO building (should our arrival time render this option impossible, then we will do the tour tomorrow morning instead).

Overnight: **Standard Hotel**
Single Rooms Available



Included Meals: Breakfast

DAY 9 In Ho Chi Minh City

Today is free for you to choose from a number of options. You may wish to visit the remarkable Reunification Palace and the emotive War Remnants Museum, which contains a fascinating, and at times chilling reminder of the cost of what the Vietnamese refer to as the American War. Or perhaps browse the bustling stalls of the Binh Tay Market, the largest wholesale market in southern Vietnam and a fabulous place to stroll and meet the locals.

Overnight: **Standard Hotel**
Single Rooms Available



Included Meals: Breakfast

DAY 10 Tour ends Ho Chi Minh City

Tour ends after breakfast. If you have time you may wish to take an excursion further afield to the infamous Cu Chi Tunnels. Originally started during the French occupation of the country, the tunnels went on to achieve notoriety during the Vietnam War, when they formed an incredible underground command base for 10,000 Viet Cong troops and were a major part of the Tet Offensive.

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Accommodation and Meals

Accommodation Rating

On this tour we have opted for simple, basic and clean accommodation that provides value for money and a warm welcome. All hotel rooms have air-conditioning and attached bathrooms. Expect rooms to be furnished in a no frills manner and be prepared for both electricity supply and plumbing standards to be somewhat erratic.

Our hotel in Bangkok is conveniently situated within walking distance of the Royal Palace and the shops and restaurants of the popular Khao San Road and it has a small swimming pool. In Siem Reap we stay in small, modern hotel near the central market. In Battambang the simply furnished rooms are spacious and it's a short stroll to the pleasant riverside area. Our hotel in Phnom Penh is also centrally located. In Saigon we stay near the Ben Thanh market and popular travellers area of Pham Ngu Lao Road.

Food & Drink

Included meals: 5 breakfasts, 0 lunches, 0 dinners included in the price of this tour. Please be prepared to pay for non-included meals. Please note that costs for drinks and meals can vary depending on location.

Budgeting for your Tour

You will need some extra money to cover meals and drinks not included in the tour price, any optional sightseeing, souvenirs and items of a personal nature such as laundry.

Other Sightseeing & Activities

The following excursions and/or activities are usually available and may be arranged locally. Estimated costs are provided below for guidance only, are on a per person basis unless shown otherwise, and may depend on the number of participants. Prices quoted are correct as of the date these tour notes were originally issued but may change at any time due to currency fluctuations.

Please note: These activities are booked and paid for direct with the supplier and do not form part of your Explore holiday contract.

Optional Excursions

Bangkok - Long tailed klong boat trip including Royal Barge museum and Wat Arun £12; Grand Palace (entrance fee only) £10; Wat Po (entrance fee only) £2

Siem Reap - One day Angkor Temples pass US\$ 20; Bicycle/rickshaw hire approximately US\$ 15-20 per day; Land Mines Museum US\$ 5; Sunrise visit to Angkor US\$ 5; Half day cruise on Tonle Sap Lake US\$ 20 25 (depending on numbers)

Phnom Penh - Royal Palace US\$ 7; National Museum US\$ 3; Visit to Tuol Sleng & the Killing Fields US\$ 15; Mekong River cruise US\$ 13

Ho Chi Minh City - Half day Cu Chi tunnels (includes transport) US\$ 30; Cu Chi and half day city tour US\$ 29; Mekong Delta day trip to Ben Tre US\$ 40; Reunification Palace US \$2

Tipping - Tour Leader

At your discretion you might also consider tipping your Tour Leader in appreciation of the efficiency and service you receive.

Tipping - Local Crew

Although entirely voluntary, tipping is a recognised part of life in this region of the world. Some local staff will look to members of the group for personal recognition of particular services provided.

In order to make things easier for you, the Tour Leaders may organise a group's tips kitty and if this is the case, they will account for it throughout the tour. Accordingly you should allow US\$30.

Foreign Exchange

Thailand

ATM Availability: ATMs are available in Bangkok but are limited on the islands.

Credit Card Acceptance: Major stores and restaurants.

Travellers Cheques: Can be exchanged banks and exchange offices throughout the tour although rates may not be as favourable.

Local Currency: Thai Baht

Recommended Currency for Exchange: We recommend that you bring your money in GBP or US\$.

Where to Exchange: Most major towns and on the islands - your Tour Leader will advise you on arrival.

Cambodia

ATM Availability: There ATMs in most towns and cities.

Credit Card Acceptance: Credit cards are accepted in some large shops and restaurants in Phnom Penh and Siem Reap.

Travellers Cheques: They can be hard to change outside of Siem Reap and Phnom Penh; we recommend them for emergencies only.

Local Currency: Riel.

Recommended Currency for Exchange: In Cambodia, US\$ is the most commonly used currency (small denomination notes are easier to use).

Where to Exchange: Large towns.

Vietnam

ATM Availability: There are ATMs virtually everywhere in Vietnam and in Cambodia, though we also recommend bringing cash.

Credit Card Acceptance: Some shops in Hanoi, and Hoi An. The occasional restaurant.

Travellers Cheques: Travellers cheques can usually be changed in the towns, but only during bank opening hours.

Local Currency: Dong.

Recommended Currency for Exchange: Carry your money in US\$ Dollars cash. You can also take GBP but US\$ are easier to exchange. (Dollar bills can be used in some hotels and shops; change is often given in local currency).

Where to Exchange: Most towns.

Joining your Tour

Flight Information

You are able to book this tour on a 'land only' basis or as a 'flight inclusive' package. Your flight inclusive package will be fully protected by the Civil Aviation Authority (CAA) ATOL protection scheme.

Booking a land only package with Explore

For passengers making their own travel arrangements, please ensure you join the group as described on day one of the tour itinerary. If you are considering purchasing your own airline tickets, you can book these through any travel agent, directly with an airline or through an online flight consolidator. In all cases, we would be happy to arrange transfers to and from the joining point of your tour if required.

Joining Tour Abroad

Clients booked on '**Land Only**' arrangements should make their own way to the joining point. Please refer to separate '**Joining Instructions**' for time and place of rendezvous with tour leader

Booking a flight inclusive package with Explore

We have a good selection of flights not only from London but from many regional airports around the UK allowing us to compare fares between scheduled carriers as well as low cost and charter airlines. Our dedicated flights team will match the best flight options to your arrival and departure airport.

On our website we display a UK flight inclusive package guide price which is generally based on a London departure. To avoid paying supplements or to secure your preferred flight option, we recommend booking as early as possible, especially for peak travel dates.

Important Information

Travel Insurance

It is a condition of joining **any** of our tours that you must have valid travel insurance. It must indicate that you have cover for (at least) medical expenses and emergency repatriation in the event of illness or injury. Medical and repatriation insurance cover is not mandatory for UK residents who are travelling in England and Scotland. We also strongly recommend your policy includes curtailment, personal effects and cancellation protection as all deposits paid are non-refundable. You will also need to ensure your travel policy covers you for all activities you intend to do whilst on tour. Your insurer may charge an additional premium for certain activities.

If you require travel insurance for your tour, Explore Worldwide is an appointed representative of Campbell Irvine Limited, who is authorised and regulated by the Financial Conduct Authority. Our travel insurance policy is specially tailored to the needs of the adventure traveller and will cover you for any included activity on any Explore trip. You can either purchase this at the time of booking or call us on 0844 499 0903 after you have booked.

Visa Information

Thailand: Visas are not required by UK, Australian, New Zealand, US and Canadian citizens for a stay of less than 30 days. All passports must have at least 6 months validity remaining on entry to Thailand. Other nationalities should consult their local embassy or consular office.

Cambodia: A single visa is required by UK, New Zealand, Australian, US & Canadian citizens and can be obtained on arrival. The current cost is 20USD, a passport sized photograph for immigration will also be required. Alternatively, you can arrange your visa in advance in the form of an e-visa. To make your application, and for more information contact the Cambodian Ministry of Foreign Affairs direct at www.mfaic.gov.kh.

Please note: There are rogues operating at the entry border to Cambodia border who encourage people to pay double the cost to get visas faster. Explore does not condone such illegal methods and hence we highly recommend for you to obtain a visa in your home country prior to travel.

Vietnam: A single entry visa is required by UK, New Zealand, Australian, US & Canadian citizens and must be obtained prior to departure. Visas can be obtained through Explore's recommended visa service in the UK; Visaswift, at <http://www.visaswift.com/explore.aspx>. Other nationalities should consult their local embassy or consular office.

All visa information is subject to change. You should confirm all visa related questions with the relevant Embassy prior to departure

Vaccinations & Protection

Thailand

Nothing compulsory, we recommend protection against malaria, typhoid, tetanus, diphtheria, polio and infectious hepatitis. Consult your travel clinic for latest advice on different prophylaxis available against malaria. Although not compulsory, travellers may also wish to immunise themselves against Japanese encephalitis. The above is not an exhaustive list. Further information regarding vaccinations and travel health advice can be found by following the NHS and NaTHNaC links at <http://www.explore.co.uk/Travelhealth/> and from your local healthcare provider.

Cambodia

Nothing compulsory, but we recommend protection against malaria, infectious hepatitis, tetanus, typhoid, diphtheria and polio. Consult your GP regarding tablets advised for malaria. Though not compulsory, travellers may wish to immunise themselves against Japanese encephalitis. The above is not an exhaustive list. Further information regarding vaccinations and travel health advice can be found by following the NHS and NaTHNaC links at <http://www.explore.co.uk/Travelhealth/> and from your local healthcare provider.

Vietnam

Nothing compulsory, we recommend protection against malaria, typhoid, tetanus, diphtheria, polio and hepatitis A. Consult your travel clinic for latest advice on different prophylaxis available against malaria. Although not compulsory travellers may also wish to immunise themselves against Japanese encephalitis. The above is not an exhaustive list. Further information regarding vaccinations and travel health advice can be found by following the NHS and NaTHNaC links at <http://www.explore.co.uk/Travelhealth/> and from your local healthcare provider. Visa and vaccination requirements are subject to change and should be confirmed before departure.

Preparing for your Tour

Climate

Thailand

Generally hot with high humidity. There is some rainfall from April to September with most days being hot (around 33 Degrees) and a light breeze on the islands. If it does rain, it will be more of a heavy tropical downpour that lasts a few hours. Additional information and climate charts can be accessed at <http://www.explore.co.uk/weather>.

Cambodia

Cambodia is a hot and tropical country, being hottest in April and coolest in January (still high 20s). Although rainfall is at its maximum in October, Phnom Penh and Siem Reap receive very little rain compared to the coastal areas, and when it does rain it tends to be in the form of sporadic mid afternoon downpours. There is normally very little rain between December and March.

Vietnam

As Vietnam is a long, narrow country from north to south climate conditions vary considerably. The climate can be divided into three distinct patterns between the north, central and south regions. The climate in the north is generally humid and subtropical, although the winter months from November to March can be colder with temperatures from 10 - 15 degrees. Summer months, May to September can be quite hot with temperatures from 30 - 35 degrees. Meanwhile south Vietnam enjoys a tropical climate all year round, with little variation throughout the year (around 27 - 32 degrees), however May to November is the rainy season when short, heavy downpours are quite frequent. Central Vietnam lies somewhere in between. The coastal strip is usually dry and hotter from April to October while November to March is wetter and cooler. A light rain jacket and small umbrella are recommended year round.

Clothing

Pack essentially for hot weather. Bear in mind that the region is tropical (humid) and that days can be very hot. Lightweight rainwear or an umbrella is advisable at any time of the year, but especially between May and October. Casual clothes are the most practical (something with long sleeves, and long trousers for evenings). Bear in mind that 'short' shorts are generally unacceptable and a sunhat is essential. Shorts, vests, revealing or casual clothes and open backed sandals are not permitted in the Grand Palace in Bangkok.

Equipment

A torch, water bottle, insect repellent and high factor sunscreen are all essential, as are good quality sunglasses and a lip salve with sun protection. Don't forget your swim wear!

Footwear

Comfortable shoes and sandals/trainers for relaxing.

Luggage: On Tour

One main piece and a daypack. Remember – you are expected to carry your own luggage and as we use local buses throughout this tour you might have to carry your baggage quite a distance in bus stations. Please also be aware that temperatures may be tropical.

Luggage allowance on tour: 20kg

General Information

Food

The prices for meals and drinks can vary greatly depending upon location and the prices detailed below are an average guide. In general you would expect that drinks purchased in a supermarket or local bar to be less expensive, whilst drinks in an upmarket bar or restaurant may be more expensive. The costs for meals may vary depending upon location, type of restaurant and number of courses eaten and so the prices given are an average guide. Local restaurants located off the beaten track may be less expensive, whereas an upmarket restaurant located in the centre of a major city may charge more.

Thailand

Lunch £: 2.50

Dinner £: 4.00

Cambodia

Lunch £: 6.00

Dinner £: 9.00

Vietnam

Lunch £: 4.00

Dinner £: 9.00

Drink

Thailand

Bottle of Beer £: 1.50

Water £: 0.50

Cambodia

Bottle of Beer £: 1.30

Water £: 0.60

Vietnam

Bottle of Beer £: 1.50

Water £: 0.50

Country details

Thailand

Population: 67,000,000

Size of Country: 514,000 sq km

Major Language: Thai, English

Religion: Buddhist

Time Difference to GMT: +7

Cambodia

Population: 14,805,358

Size of Country: 181,035 sq km

Major Language: Khmer

Religion: Buddhism

Time Difference to GMT: +7

Vietnam

Population: 90,549,390

Size of Country: 331,698 sq km

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Major Language: Vietnamese

Religion: Mahayana Buddhism, Taoism and Confucianism

Time Difference to GMT: +7

Electric Supply & Plugs

Thailand

2 Pin Round

Cambodia

2 Pin Round

Vietnam

2 Pin Round

Why Choose Explore

We've been creating award-winning pioneering adventure holidays for over 30 years, earning the trust of thousands of delighted customers, who feel safe in our hands. Our tour leaders have expert local knowledge and our tours are designed to take you off the beaten track to see the most exotic, inspiring and dramatic places in the world.

- With over 30 years experience, we are passionate about what we do.
- Pioneering small group adventures & tailor-made holidays.
- Award winning tour leaders who you can trust.
- Responsible travel is and always has been one of the driving principles of Explore.

Our adventure holidays are full of exciting things to see and do, exploring in small groups travelling by bus, boat, plane, rickshaw, camel, elephant, or any number of unusual forms of transport. Often you will stay in family run hotels and village houses and enjoy authentic local cuisine. In this way, it's easy to discover the true heart of the people and the place you travel to – and make some new friends along the way. Each tour is uniquely different, so please feel free to browse through our tours to see what may whet your appetite.

Our commitment to the environment

We are passionate about sustainable travel and work hard to create tours where your holiday delivers real benefits to the local communities. We minimise our impact by travelling in small groups, respecting local cultures and traditions, reducing waste and offsetting 100% of the CO2 from our flights.

When you travel with Explore, you are directly contributing to local economies and helping empower the people you meet. We currently support a range of charities and good causes, including: The Sunshine Orphanage (which cares for abandoned children in Luxor, Egypt), Education for All (sponsoring children through their secondary education in Morocco), The Hope Foundation (helping an Indian Village to recover from the 2004 Tsunami) and the Mufindi Orphanage, which supports AIDS orphans in Tanzania.

We also care passionately about the world's wildlife. We are patrons of the Born Free Organisation, Travel Operators for Tigers (helping save the Bengal Tiger from extinction) and Friends for Conservation. We have also adopted a beautiful Sri Lankan Elephant called 'Serendip'.

We are delighted to have received a Five Star sustainable tourism status from the Association of Independent Tour Operators in recognition of our on-going commitment to sustainable tourism.

Cool Earth

Explore are delighted to support Cool Earth to reduce carbon emissions through preventing the illegal deforestation of the South America rainforest. One of the top sources of global carbon emissions, rainforest deforestation equivalent to the USA's annual emissions, it also destroys flora and fauna, sometimes to the point of extinction. It also degrades the lives and communities of the 350 million residents of the rainforest.

Cool Earth prevents the deforestation through its support of local communities as forest guardians and by focussing on areas in immediate danger of deforestation. It has so far protected over 350,000 acres of rainforest, with each acre saving an emission of 260 tons of CO2, as well as protecting rare animals and plants. When you travel on an Explore holiday we make a donation to Cool Earth that exceeds the impact of our customers flights each year. In addition to mitigating emissions, when you travel with Explore, you are helping to protect the source of 20% of the world's fresh water and oxygen, as well as the livelihoods of the 1.6 billion people who are reliant on the rainforest. www.coolearth.org

Earth Matters

- [The Travel Foundation](#)

Explore are active members and supporters of the Travel Foundation which has established a variety of sustainable tourism projects in destinations and works with industry to improve practice. Visit their website www.thetravelfoundation.org.uk

- [Tourism Concern](#)

Explore support the work of Tourism Concern who campaign for fairly and ethically traded tourism, and are part of its Ethical Tour Operator Group www.tourismconcern.org.uk

- For further information on responsible travel go to <http://www.explore.co.uk/ResponsibleTourism/>

Know before you go

We strongly recommend that you check your government's travel advisory for up-to-date information and advice about your destination: safety and security, entry requirements, health, local laws and customs. For UK Foreign and Commonwealth Office Advice follow the link at <http://www.explore.co.uk/essential-travel-information/travel-resources/travel-safety>

Booking Your Holiday

Peace of mind - book with confidence

You can book your Explore holiday with confidence, as all monies paid to us for your trip are fully protected. Explore is a fully bonded tour operator licensed by the Civil Aviation Authority (CAA) and by ABTOT.

The air holiday packages (Tours including flights) that we advertise are ATOL protected, since we hold an Air Travel Organiser's Licence granted by the Civil Aviation Authority. Our ATOL number is ATOL 2595. In addition, As a member of the Association of Bonded Travel Organisers Trust Limited (ABTOT), Explore has provided a bond to meet the requirements of the Package Travel, Package Holidays and Package Tours Regulations 1992. Please note that packages booked outside the UK are only protected when purchased directly with Explore.

Reserving your place

To reserve your place on this tour you will need to check availability on the Explore website or through our dedicated call centre based in the UK where you can. Our tours can fill up quickly so you are advised to book as early as possible. If your chosen date is 'Available' or 'Guaranteed' we will be able to provisionally hold you a space for up to 48 hours.

The easiest way to confirm your booking is through our website. When you are ready to book, we normally require a 10% non-refundable deposit, but for some holidays this may be more to cover such items as permit fees, internal flights or other non-refundable services. If your travel starts within 60 days of booking, full payment will be required at the time of booking

100% No Surcharge Guarantee

The price paid for our holidays is no longer subject to change. Once booked and confirmed we will guarantee the price you pay will not increase, whatever the circumstances. You will not be approached to pay fuel surcharges unlike the vast majority of other adventure tour operators. The price guarantee applies to all new bookings departing between 1st January 2013 and 31st December 2014.

Tour Itinerary Versions

Itinerary details may vary depending on departure date and alternative itineraries for this tour may exist. Please refer to the dates and prices page on our website to check which itinerary operates on each departure date.

Please ensure that you have an up-to-date copy of these tour notes immediately before you travel, as from time to time our itineraries may be amended, either for operational reasons or in response to feedback from customers. You will be informed of any major changes to your tour but small changes may just be added to these tour notes.

Please note: 2014 itinerary versions are applicable to tours departing in 2014. 2015/16 itinerary versions are applicable to tours departing from 1st January to 31st December 2015.

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